



Thank you for choosing Williams & Yates

Below we have laid out our guidelines to ensure a safe move for you and your family during Covid-19.

- Our [terms and conditions](#) already provide that the goods to be moved must be in a clean and hygienic condition ready for removal. This requirement is even more important in the current circumstances.
- Please ensure that frequent touch surfaces have been cleaned with household cleaning products prior to the crew entering the property, internal and external doors.
- If you are carrying out your own packing, we would ask that this is fully completed so the goods are ready to be loaded. This is to comply with social distancing easier.
- Make sure that only one member of the family is in attendance on the moving day. Where this is not possible, please stay to one room, socially distance from the crew, and wear masks.
- Please ensure that there are no other trades people at the collection and/delivery address during the removal so the number of people in the premises at any one time is kept to a minimum. This must include friends and visitors.
- If you are feeling unwell before moving day or showing symptoms, we would ask you to call the office as soon as possible.
- On Move day ALL windows and doors must be opened to allow fresh air and ventilation, where possible. This is one of the best preventive measures we can do to blow COVID-19 particles away and reduce risk.

If you have any queries at all regarding our safety guidelines, please contact your move co-ordinator on 0208 081 0188.