

## We're all in this together...

Our team and clients' safety and health are our top priority at this time and therefore many measures have been put in place to protect everybody and their families.

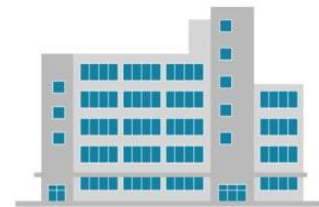
We are working within government guidelines. Any moves which have exchanged/end of tenancy are categorised as essential work, for which we will operate in such circumstances.

## What we are doing to protect you and your family



Virtual surveys conducted from home.

Twice daily cleaning of our premises and vehicle and equipment touch points and taking temperatures daily.



Only **2** team members per vehicle to maintain safe distance.

Each team member has been provided with their own hand gel, gloves and mask.

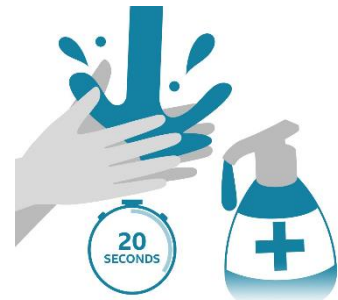
## What we need our clients to do

We are all in this together, for essential moves we need to ensure the protection of our teams, clients and families. Please ensure the following steps are taken whilst we conduct your move for everybody's safety.



Only **1** client to remain in the property during the removals process.

The teams have hand gel and gloves, feel free to ask the team to provide you with some.



Maintain 2 metres from the team and try to avoid being in the same room at any one time.

**Thank you for working with us to prevent the spread of Covid-19 for the safety of us all and our families.**